



NORTEL Engineer/Technician

Continuant is a dynamic and growing telecommunications company. We are an awarding winning provider of telephone maintenance nationwide. There is an excellent opportunity to join our team of professionals. To learn more and see what our customers are saying, visit: www.continuant.com.

We have an outstanding opportunity for an experienced Nortel Technician/Engineer with 7+ years of experience to join our team of highly trained engineers and provide onsite support for a prestigious Continuant customer. This is a permanent, full time position.

You must be professional and highly motivated with excellent time management and exceptional customer service skills. A positive, client oriented attitude with a focus on providing legendary service is essential.

We offer a very competitive benefit package that includes: Medical, Dental and Wellness Plan, 401K, Vacation, Sick Leave, Paid Holidays and Personal Day.

Responsibilities:

- Provide Tier 1 through Tier III engineering support, advice and consultation
- Hands on technical expertise at customer site
- Must be available for flexible working schedule
- Provide onsite and remote support to ensure 24/7 operations
- Limited travel - less than 10%
- Collaborate with other Nortel engineers
- Coordinate with corporate network staff

Experience:

- - NCSS Support Specialist Communication Server 1000 4.0 Installation and Maintenance
- - NCSS Support Specialist Communication Server 1000 4.0 Database Admin
- - NCDS Design Specialist Communication Server 1000 4.0
- - NCTS Technology Specialist Converged IP Telephony Solutions
- - Voice over Internet protocol Technologies
- - Option 51-81 I & M
- - Option 11 I & M
- - NARS/BARS
- - ISDN/PRI I & M
- - Dual DTI / PRI and fiber 2

- - Line Side T1 / Carrier remote
- - Trunks and Transmissions
- - Meridian Mail I & M
- - Meridian Max Admin
- - NCSS Support Specialist Call Pilot Installation and Maintenance
- - NCSS Support Specialist Call Pilot Database Admin
- - NCDS Design Specialist Call Pilot 4.0
- - NCTS Technology Specialist Converged IP Telephony Solutions
- - NCSS Support Specialist Communication Server 4.0
- - NCSS Support Specialist Symposium I & M (pre Contact Center)
- - VOIP Technologies (inc. ITG Line and Trunk)
- - BCM 3.0 I & M

To apply for this position email a resume and cover letter to Sally Jordan at:

careers@continuant.com

Or

Fax to: 800-652-9960

Continuant is an equal opportunity employer. Successful passage of drug screen and background check is required for employment.