

# NORTEL NOC Engineer -



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**We have an outstanding opportunity for an experienced Nortel Technician/Engineer with 7+ years of experience to join our team of highly trained engineers and provide support to Fortune 500 companies located across the nation.**

Will provide support in a 24/7 NOC environment. You must be professional and highly motivated with excellent time management and customer service skills. A positive, client oriented attitude with a focus on providing exceptional service is essential.

### Responsibilities:

- Provide remote Tier 1 through Tier III engineering support, advice and consultation
- Must be available for flexible working schedule, which includes limited travel and 24/7 shift coverage on a rotating basis
- Provide on site and remote support to ensure 24/7 operations
- Limited travel - approximately 10%
- Collaborate with other Nortel engineers
- Coordinate with corporate network staff

### Experience:

- - NCSS Support Specialist Communication Server 1000 4.0 Installation and Maintenance
- - NCSS Support Specialist Communication Server 1000 4.0 Database Admin
- - NCDS Design Specialist Communication Server 1000 4.0
- - NCTS Technology Specialist Converged IP Telephony Solutions
- - Voice over Internet protocol Technologies
- - Option 51-81 I & M
- - Option 11 I & M
- - NARS/BARS
- - ISDN/PRI I & M

- - Dual DTI / PRI and fiber 2
- - Line Side T1 / Carrier remote
- - Trunks and Transmissions
- - Meridian Mail I & M
- - Meridian Max Admin
- - NCSS Support Specialist Call Pilot Installation and Maintenance
- - NCSS Support Specialist Call Pilot Database Admin
- - NCDS Design Specialist Call Pilot 4.0
- - NCTS Technology Specialist Converged IP Telephony Solutions
- - NCSS Support Specialist Communication Server 4.0
- - NCSS Support Specialist Symposium I & M (pre Contact Center)
- - VOIP Technologies (inc. ITG Line and Trunk)
- - BCM 3.0 I & M

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