



Sr. Telecommunications Engineer

We have an outstanding opportunity for an experienced Avaya Technician / Engineer with 10+ years experience, to join our team of highly trained engineers and provide support to Fortune 500 companies located across the nation.

We are looking for an experienced Telecom Engineer, with excellent customer service skills. You will need experience on legacy Lucent / Avaya Definity, S87xx, and Intuity product lines. You must be professional and highly motivated with excellent time management and communication skills. A positive, client oriented attitude with a focus on providing exceptional service is essential.

Responsibilities:

- Provide remote Tier 1 through Tier 3 engineering support, advice and consultation.
- Provide on-site support including; performing maintenance, moves, adds, changes
- Must be available for flexible working schedule, which includes limited travel and 24/7 shift coverage.
- Provide on site and remote support to ensure 24/7 operation.
- Collaborate with other Avaya engineers.
- Coordinate with corporate network staff

Requirements:

- Excellent communication and customer skills.
- AT&T/Lucent/Avaya Definity or Communication Manager Certification, or equivalent experience.
- Experience with Avaya Communication Manager, (S8700, S8710, S8500, S8300, G700 series) and legacy Definity G3 equipment
- Good organizational and time management skills.
- Experience with Cisco, products are a required
- Excellent troubleshooting skills.
- 10+ years industry experience
- Knowledge of TCP/IP and VoIP networking.
- Knowledge of Copper and Fiber Cable Standards.

Beneficial Certifications:

- ACE Avaya Certified Expert, Implement IP Telephony
- ACS Avaya Certified Specialist, IP Telephony, Messaging, Predictive Dialing

- Cisco, CCNA or better

Benefits:

- Competitive salary
- Medical, Dental & Vision plans
- 401(k) Program
- On going training opportunities
- Life Insurance
- Paid vacation, personal days and holidays

If you are looking to join a tremendous team, please submit your resume with salary requirements to careers@continuant.com, or Fax to 877-262-9100.

About Continuant:

Continuant is an award-winning, nationwide, telecom maintenance provider. Continuant works to maximize our client's uptime with cost-efficient, state-of-the-art services. Our services are provided by a comprehensive network of highly qualified technicians and engineers located throughout the country. Our Maximum Uptime model assures business-critical voice systems continuity using the latest technology and techniques. These innovations incorporate elements of a proactive 24/7 monitoring system, live Tier III Engineer support, and intelligent dispatch armed with rapid troubleshooting protocols. The Continuant team works closely with our clients technical staff, helping them stay effective in their daily duties, and augmenting their expertise whenever and wherever necessary.

Continuant is an Equal Opportunity Employer. All qualified applicants receive consideration for employment without regard to race, color, religion, sex, age, national origin or disability.